

**TCOM  
 IQ**

**Information Management Decision  
 Support (IMDS) Quarterly**

9<sup>th</sup> Year of Publication!

**SPECIAL EDITION: WRAPAROUND & TCOM CONFERENCES 2017**

An IMDS SuperUser publication: ensuring the valid & reliable use of all CANS Tools by all system of care partners while applying Transformational Collaborative Outcomes Management (TCOM) methodologies for effective treatment



NATIONAL WRAPAROUND IMPLEMENTATION ACADEMY  
 2017 NATIONAL WRAPAROUND  
 IMPLEMENTATION ACADEMY

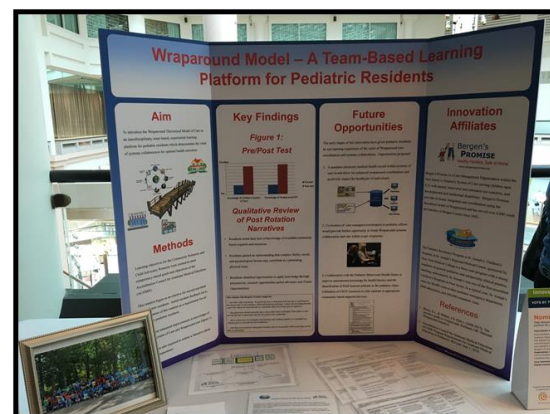
**"Building Skills, Transforming Communities,  
 Improving Lives"**

September 11-13, 2017

Baltimore, Maryland

Hosted by the National Wraparound  
 Implementation Center (NWIC)

In partnership with the National Wraparound  
 Initiative (NWI)



For the second straight year, Bergen's Promise received an award at the National Wraparound Implementation (NWI) Academy Awards. This year, the award was for "Innovations In Wraparound."



Pictured Above  
 Shelisa Foster, Director of Operations, and  
 Crystal Wytenus, Director of Care Management,  
 who were on hand to accept the award.



Shelisa along with Eric Bruns and Janet Walker,  
 Co-Directors of the National Wraparound  
 Initiative, along with the Baltimore Orioles  
 mascot, the Wraparound Turtle mascot, and  
 DelMar, the stuffed turtle puppet.



**GREAT JOB BERGEN'S PROMISE!!!**

**2017 TCOM Conference**  
**October 4<sup>th</sup> thru October 6<sup>th</sup>**  
**San Antonio Texas**  
**AMAZING!!!**



2017 TCOM Conference  
Leadership: Collaboration, Coaching, and  
Data Informed Decision-Making.

Opening Keynote Speakers

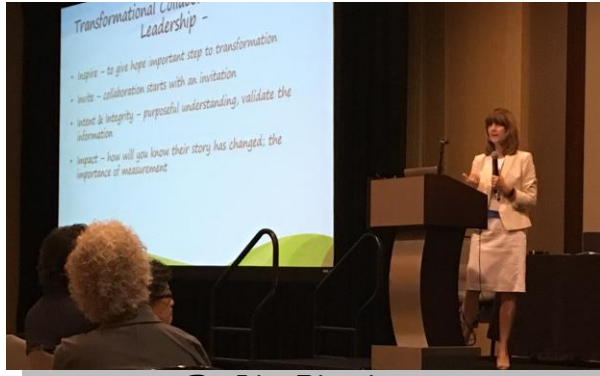


Dr. Angela Hobbs-Lopez  
 Delivering Opening Plenary  
 Texas Mental Health Systems Transformation



Will Walker, LMSW  
 Delivering Opening Plenary  
 Texas Implementation of TCOM





**Dr. Lise Bisnaire**  
**Delivering Opening Plenary**  
**Leadership-Sharing & Valuing ‘The Story’**

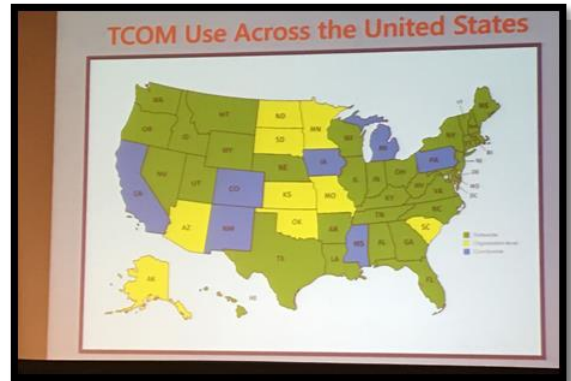


**Dr. John Lyons-Developer of CANS/TCOM**  
**Awards Luncheon-Day 2**



**Dr. Lyons & Barbara Dunn-Director, Program**  
**Innovation & Outcomes, Magellan Healthcare**  
**Barbara receiving the JohnPraed Foundation**  
**Champion Award-Congratulations!!!**

**TCOM-Nationally Recognized/Utilized**



**TCOM:** Transformational Collaborative Outcomes Management is an approach grounded in the philosophy of a shared vision to help people achieve wellness goals as they navigate healthcare, child welfare, juvenile justice, behavioral health, education, and other complex systems around the world.



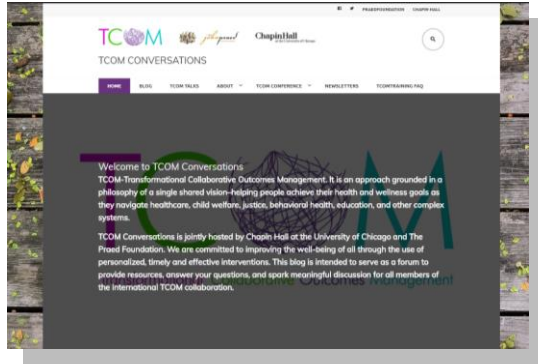
**The Alamo-overlooked Conference Site**



**Ken with the ‘Utah Contingency’ at the Alamo**

## [TCOM Conversations](#)

**Visit the Blog Site Today!!!**




For more info about joining the blog contact Katherine Sun, University of Chicago-Chapin Hall at [ksun@chapinhall.org](mailto:ksun@chapinhall.org)

Please email all comments & questions to Ken McGill at [kenneth.mcgill@rutgers.edu](mailto:kenneth.mcgill@rutgers.edu)



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